



DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT
pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

SUSAN BOURASSA #73,321
(the “Registrant”)

and

The College and Association of Registered Nurses of Alberta
 (“CARNA”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and CARNA, dated with effect **SEPTEMBER 7, 2021**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, SUSAN BOURASSA, #73,321 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from two (2) complaints to CARNA include the following:

- Between 2014 and 2019, the Registrant failed to complete the mandatory education requirements of their employer within the timeframes required by their employer and in 2019, the Registrant worked two (2) shifts when they knew, or ought to have known, they did not have the required mandatory BLS (Basic Life Support) certification.
- In 2019, the Registrant failed to accurately document their care, failed to administer the correct dose of vancomycin to a patient and failed to correctly document their medication administration.
- In 2021, the Registrant failed to practice competently, demonstrate adequate judgment, failed to practice with integrity and respect and failed to provide client-centered care when in response to a report that the resident was refusing to be taken to the dining room for dinner, the Registrant instructed the HCA to not take the resident's dinner to her in her room, as consequences for the patient's behaviour. Furthermore, the Registrant failed to adequately document the incident.

The Registrant acknowledges that they did not comply with a previous resolution agreement and acknowledges the importance of providing outstanding compliance arising from a resolution agreement in a timely manner to CARNA. The Registrant further agreed pay a fine, to complete course work on various nursing topics and provide employer references from their practice setting covering six (6) months of nursing practice. Conditions shall appear on the CARNA register and on the Registrant’s practice permit.