



DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT
pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

KIMBERLY RUTHERFORD #68,181
(the “Regulated Member”)

and

The College and Association of Registered Nurses of Alberta
(“CARNA”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Regulated Member and CARNA, dated with effect **November 10, 2020**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, KIMBERLY RUTHERFORD, REG #68,181 (the “Regulated Member”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Regulated Member’s unprofessional conduct arises from two (2) complaints to CARNA and includes the following:

Between September 2019 and December 2019, and in May 2020, while working as a senior Health Link nurse agent, despite considerable coaching, the Regulated Member failed to exhibit the knowledge and skills expected of a Health Link Nurse Agent.

In April 2020 and in May 2020, while working as a senior Health Link nurse agent, and despite recent coaching, the Regulated Member failed to appropriately assess and intervene on calls.

The Regulated Member agreed to complete course work on documentation in nursing and to provide two (2) practice report letters from their employer covering a total of six (6) months. Conditions shall appear on the CARNA register and on the Regulated Member’s practice permit.